



ENERCON Integrated Defense Solutions (IDS) is making ‘in stride’ adjustments to continue to meet the demands of our vast customer base. ENERCON IDS is designated an essential business as we provide critical support and essential service for key power, military and communication infrastructure around the world.

Our goal is to provide the same level of excellent service, while protecting the health of our employees, our customers, their families, and the communities where we all live and work.

First, we educated our workforce on how COVID-19 mitigation actions will change our business operations and why it is important for ENERCON IDS to remain operational. It was important we did this early on in order to reduce stress, fear and ambiguity associated with these unprecedented times.

Second, we accelerated our teleworking learning curve. We set up nearly 50% of our workforce to work remotely. Teleworking has enabled us to successfully transition to conducting 100% of our meetings virtually. We are able to plan, coordinate and execute tasks that provide power solutions support for critical infrastructure and defense programs by utilizing collaborative meeting tools like Zoom.

Next, our production and testing teams, are in action working on-site, practicing increased hygiene and social distancing techniques which in monitored and enforced daily. Additionally, our Field Service and Support personnel are educated and prepared to safely travel to provide support to our customers worldwide.

Lastly, our Leadership Team is in daily discussions monitoring the situation ready to make the necessary changes to maintain the safety of our team while we fulfill on our commitments to our customers and other stakeholders. We feel that open communication is more critical than ever. We embrace open dialogue to come up with “custom solutions” to excel as a company during this pandemic. That is what ENERCON IDS has been doing for decades – creating innovative solutions to complex problems.

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