

2024 AIR FORCE CONTRACTING SUMMIT

We look forward to your in-person participation in the **2024 Air Force Contracting Summit** at the **Rosen Centre Hotel**. In preparation for the event, please review the following document.

AGENDA

All events will be held in **Executive Ballroom Level 1**, unless noted below.

Wednesday, February 21, 2024

3:00PM – 6:00PM: Exhibit Move-In

Thursday, February 22, 2024

7:00AM – 5:30PM Exhibit Areas Open

7:00AM – 8:00AM: Additional Exhibit Move-In

7:30AM: On-Site Attendee Registration & Check-In

7:30AM: Networking Breakfast with Exhibitors

7:30AM – 8:30AM: In-Person Matchmaking Session Sign Up

8:30AM – 10:45AM: General Sessions

10:45AM: Networking Break with Exhibitors

11:15AM – 12:30PM: General Sessions

12:30PM – 1:30PM: Networking Lunch with Exhibitors

1:30PM – 4:30PM: General Sessions

4:30PM – 5:30PM: Networking with Exhibitors

4:30PM – 5:30PM: In-Person Matchmaking Session I (Location: Salon 5 Level 2)

5:30PM – 7:30PM: VIP Networking Reception (Sponsors, Speakers, Exhibitors, and other invited guests only.)

Friday, February 23, 2024

7:30AM – 12:00PM Exhibit Areas Open

7:30AM: On-Site Attendee Registration & Check-In

7:30AM: Networking Breakfast with Exhibitors

7:30AM – 8:30AM: In-Person Matchmaking Session Sign Up

8:30AM – 11:00AM: General Sessions

11:00AM – 11:30AM: Networking Lunch Break with Exhibitors

11:30AM – 2:00PM: Afternoon General Sessions

12:00PM: Exhibit Move-Out

2:00 PM – 3:00 PM: In-Person Matchmaking Session II (Location: Salon 5 Level 2)

**Schedule subject to change.*

EVENT VENUE & LODGING

Rosen Centre Hotel Orlando

9840 International Drive

Orlando, Florida 32819

Phone: (407) 996-9840

Website: [Rosen Centre Hotel Orlando](https://www.rosencentrehotel.com)

Group Rate Name: Air Force Contracting Summit

Special Group Rate: \$209/Night + Tax

Rate Available: February 18 to 25, 2024

Last Day to Book: January 30, 2024

Booking: To Reserve Your Room [Click Here](#) or call the Hotel Directly at (407) 996-9840

GENERAL INFORMATION

EXHIBIT DETAILS:

Standard Exhibit Space - includes a 6ft skirted table and space up to **8ft wide** by **6 to 7ft deep** for table-top display items and up to (two) 3ft wide free-standing banners. Backdrops and displayed banners must not be wider than 8ft with this package. We likely will not be able to accommodate any upgrades to a larger space on site for an additional fee. Please plan your display items accordingly and make sure to only bring items that fit within your allotted space. If you would like to upgrade to the larger space you may do so for a \$500 fee please make sure to contact us prior to January 31, 2024.

Large Exhibit Space (including Top Sponsors with an Exhibit) - includes a 6ft skirted table and space up to **10ft wide** by **7 to 8ft** deep for free-standing banners or backdrop displays. Banners or backdrops may be up to 10ft wide.

Submit all questions or to request examples of what past exhibitors have displayed please email us at events@usdlf.org.

EXHIBIT SET-UP & PLACEMENT DETAILS:

- Exhibitors will be placed in the Exhibitor Ballroom and Foyer area.
- Exhibitors are assigned a space equipped with (1) six foot table and chairs.
- Advanced space selection is not available. **You will not be assigned a table number.**
- This is NOT booth/pipe and drape set up, no carpeting is needed.

EXHIBIT MOVE-IN & MOVE-OUT

Move-In: Wednesday, February 21: 3PM to 6PM and Thursday, February 22: 7AM to 8AM

Move-Out: Friday, February 23: Starting at 12PM

Note: Early breakdown is not permitted. Exhibit breakdown is scheduled to start at 12:00PM on Friday, February 23. Early departure must be coordinated with the Event Host team prior to February 9th. A fee will be invoiced to those who depart early and did not pre-coordinate early departure.

ATTENDEE INFORMATION:

You must submit the following information for each attendee: **First & Last Name, Business Title, Company Name, Email Address & Phone Number** to events@usdlf.org by February 2, 2024. Any late attendee information received after this date will not be guaranteed a professionally printed name badge.

Need additional passes? Additional Exhibitor/Sponsor passes are available for the special rate of \$495 each (\$595 after January 22 or \$795 at the door).

REGISTRATION CHANGES, TRANSFERS & EVENT CREDIT REQUESTS:

Event credit requests must be submitted no less than (10) business days prior to Day 1 of the Summit. Requests will not be approved after this date. Attendee transfer requests must be received by February 8, 2024. Email all requests to events@usdlf.org.

COMPANY LOGO:

Upload your company's logo [here](#) or submit via email to events@usdlf.org by February 2, 2024.

SHIPPING INFORMATION:

See Page 6 for details regarding inbound and outbound shipping for AFCS24 exhibitors.

SHIPPING DETAILS (Inbound Shipping):

Hold for "Guest Name / Meeting Name /Arrival Date"

ROSEN CENTRE HOTEL

9840 International Drive
Orlando, FL 32819-8122
Ph. 407-996-9840

OUT-BOUND SHIPPING:

Refer to Page 6 attached.

ELECTRICAL / AV / EQUIPMENT ORDERS:

All AV, Internet, and Electrical are not included in your registration fee. Access to electrical outlets will only be provided based on your order and payment in advance. Onsite orders will incur a higher fee.

Access to electrical outlets/power drops must be ordered directly through Encore Global, the hotel's dedicated provider.

To order electrical access please submit your order through the event portal [here](https://eventnow.encoreglobal.com/myevents/result/index/show_id/7aa8758d-0899-ee11-be36-002248308450/):
(https://eventnow.encoreglobal.com/myevents/result/index/show_id/7aa8758d-0899-ee11-be36-002248308450/)

Encore has provided a 20% discount code for any vendor ordering through the "Event Now" portal. Additionally, the 20% discount will also be applied to any vendors that do not wish to include the power strip and extension cord that is included in the package pricing. **Use promo code: 24AIRFORCE20**

You will not be assigned a table number. On the order form, enter your company name only. The request for a "Booth Number" is not applicable for this event. The location is "Executive Ballroom, Level 1".

For details on the discount code or questions regarding electrical and equipment orders please contact the hotel's preferred provider, **Encore Global**.

POC for AV/Electrical:

Zacharia Harvey

Office: +1 407-996-8555

Mobile: +1 207-538-1726

zacharia.harvey@encoreglobal.com

INTERNET ACCESS:

Please Note: There is no free wifi service available in the Exhibit Hall. To order your internet access contact the hotel's preferred provider **Millenium Technology Group**. Please see attached order form.

POC for Internet:

Maidy Nogueira, Technology Sales Manager

MNogueira@mtg-fl.com

Office: 407.996.3198 | **Mobile:** 407.749.7879 | **24/7** 407.996.3333

Justin Mendez JMendez@mtg-fl.com

Office: 407.996.3984 | **24/7** 407.996.3333

ADDITIONAL INFORMATION

EVENT PARKING

The special rate for self-parking for all Summit attendees (reflects 50% discount of the regular rate) is \$14.00 per car per day. To obtain this special rate, scan the QR code posted in the parking garage. No discount offered on Valet Parking, the regular rate of \$40.00 applies.

TRANSPORTATION - Along International Drive:

I-Ride Trolley check schedule at PH:407.354.5656

Green Line Bus #11N & #11S

Red Line Bus #18N

Taxi - Mears Transportation PH:(407)422-2222

FOOD / ENTERTAINMENT

For nearby options, see attached diagram for **POINTE ORLANDO**

EVENT CONTACTS:

EVENT HOST/ORGANIZERS:

Defense Leadership Forum (DLF)

events@usdlf.org - **Please send general event inquiries here**

DLF EVENT POC:

Brooke Rosicka

Defense Leadership Forum

Email: Brooke.Rosicka@usdlf.org

Office: (202) 552-0179 x405

VENUE POC:

Tina Hansen, Conference Service Manager

Rosen Centre Hotel Orlando

Direct Line: 407.996.4879

Internal ext. 2060207

Email: CHansen@Rosencentre.com

VIRTUAL EVENT PLATFORM - WHOVA

The 2024 Air Force Contracting Summit is a hybrid event allowing for in-person and virtual attendance. All In-Person participants will have access to the virtual event platform (WhoVA). Through the App you will have the opportunity to engage with other attendees via in-app messages, the community board, group chat, contact exchanging, etc. The app will be accessible one week before the event, during the live event, and up to 3 months following the Summit. You can view the live stream of Summit General Sessions during the event or replay the sessions after the event. Instructions on how to download the event app and how to set up your attendee profile will be emailed to all attendees via an Attendee Update email. Please be on the lookout for event updates from our team. Add donotreply@usdlf.org to your safe senders list to ensure you are receiving important updates.

EVENT GUIDELINES AND PROTOCOLS

By registering for this event as an In-Person participant, you agree that risk of exposure to viruses, including COVID-19, exists in any public place, therefore, you voluntarily assume any risks associated to exposure to COVID-19. If you or someone in your household feels ill, please refrain from traveling to the event. You may convert your registration to virtual participation.

Special Discount Offer:

Exclusive for Summit Exhibitors & Sponsors

As a participant in the **2024 Air Force Contracting Summit**, we are offering you the opportunity to register now for our upcoming events. Register before February 2, 2024, to receive a special discount in addition to the current early-bird rates. The sooner you register the more you save, plus receive additional savings when you register for 2 events or more. Rates not available with online registration. You may register by contacting us directly. Valid on new registrations only. Not valid on special rates for Government Agencies and Non-Profit Organizations. Payment plans are available. Email Brooke.Rosicka@usdlf.org for more information. Must mention discount at time of registration.

- Receive **20% Off** available Sponsorships and Exhibit Packages for our other upcoming events (including 2-Day and 3-Day Summits). Discount valid through February 2, 2024.

Interested in Sponsoring and Speaking at one of our upcoming events?

Please contact us to request a sponsorship invitation and to set up a call with our senior leadership team to discuss how we can best position your team.

JOIN US FOR OTHER UPCOMING EVENTS!

American Small Business Contracting Summit

April 24-26, 2024

Washington, D.C.

(Exhibit Space Almost Sold Out)

2024 Navy Contracting Summit

June 11-12, 2024

Norfolk, Virginia

Hilton Norfolk The Main

2024 Pacific Defense Contracting Summit

October 8-10, 2024

Honolulu, Hawaii

Waikiki Beach Marriott Resort & Spa

We look forward to welcoming you to the
2024 Air Force Contracting Summit!

(202) 552-0179
events@usdlf.org
www.usdlf.org

GUEST PACKAGE SERVICES:

A wide array of transporting packages services are available to the **ROSEN CENTRE HOTEL** Conference and Convention customers and are managed on-site by *ROSEN EXPRESS*. Services include transporting inbound shipments sent to or outbound shipments sent from the **ROSEN CENTRE HOTEL**. If there is a need for your attendees to return convention material or exhibitor handouts, *ROSEN EXPRESS* will provide a personalized Convention Pak service to help attendees return packages to their work place or home. For assistance call *ROSEN EXPRESS* at (407) 370-0309.

INBOUND AND OUTBOUND PACKAGES:

The ROSEN CENTRE HOTEL's package room is available for the receipt, holding and delivery of small packages to guests in the hotel's rooms, meeting spaces and the exhibit hall. Convention and meeting materials should be identified with the name of the organization and the Convention Service Manager servicing the account. All packages will be weighed upon arrival and handling charges will be assessed to the guest's room or Master Account when they are delivered to you. The package room will not be available to store exhibits or large crates in an effort to bypass the organization's contracted drayage company.

NOTE: Packages should **not** arrive at the Hotel earlier than five (5) days prior to the date required.

Packages can be shipped to:

Attn: Hold for "<Guest Name / Meeting>"
ROSEN CENTRE HOTEL
9840 International Drive
Orlando, FL 32819
Phone #: 407-996-9840

All packages will be weighed upon arrival and handling charges will be assessed to the guestroom or Master Account when they are delivered to you as detailed below:

HANDLING FEES (RECEIVING):

Letters, envelopes	No charge
Boxes, cases, pallets	\$1.00 per lb.
Storage (7 days prior to arrival)	\$5.00 per box per day/\$50.00 per pallet per day

HANDLING FEES (SHIPPING WITH OWN ACCOUNT):

Letters, envelopes	\$5.00 per piece
Federal Express/UPS provided boxes, tubes	\$5.00 per piece
Boxes, cases, booths up to 50 lb.	\$10.00 per piece
Boxes, cases, booths over 50 lb.	\$20.00 per piece
Pallets	\$100.00 per pallet



DEFENSE LEADERSHIP FORUM



PRE-ORDER TECHNOLOGY FORM

ALL ORDERS MUST BE RECEIVED BY FEBRUARY 6TH IN ORDER TO RECEIVE PRE-ORDER PRICING.

RENTAL EQUIPMENT AND INTERNET PRICING ARE LENGTH OF SHOW. (Up to 5 Days)

Event Name: 11th Annual Air Force Contracting Summit
 Booth Name & #: _____

Install Date and Time: _____
 On-Site Test and Time: _____
 Removal Date and Time: _____

On-Site Contact: _____
 On-Site Contact Cell #: _____
 On-Site Contact Email: _____

Wireless Internet Prices are per booth, length of event. Connections capped at a maximum speed of 5Mbps.	Pre-Order Rate	Rack Rate	Total
1-5 Wireless Connections	\$600	\$720	
6-10 Wireless Connections	\$1,020	\$1,200	
11-15 Wireless Connections	\$1,305	\$1,490	
16-20 Wireless Connections	\$1,500	\$1,890	
21-25 Wireless Connections	\$1,650	\$1,980	
26-30 Wireless Connections	\$1,800	\$2,160	
For more than 30 wireless users in a booth, please call for pricing.			

Wired Internet/ Dedicated Bandwidth Prices are per location, length of event, with private IP addresses. If cabling under carpet, please call to schedule location and provide diagram.	Pre-Order Rate	Rack Rate	Total
5Mbps Dedicated Connection	\$3,000	\$3,600	
10Mbps Dedicated Connection	\$4,500	\$5,400	
15Mbps Dedicated Connection	\$6,000	\$7,200	
20Mbps Dedicated Connection	\$7,500	\$9,000	
Additional Connections within the same location (One time Fee)	\$100	\$150	

HD Monitors Includes a table stand and 5ft cable. (Add'l sizes available upon request.)	Price	Qty.	Total
32" Monitor	\$400		
42" Monitor (Includes Dual Pole Stand)	\$695		
55" Monitor (Includes Dual Pole Stand)	\$945		
65" Monitor (Includes Dual Pole Stand)	\$1,145		
70" Monitor (Includes Dual Pole Stand)	\$1,395		
90" Monitor (Includes Dual Pole Stand)	\$1,950		

Laptops/ Tables	Price	Qty.	Total
Laptop	\$225		
Apple MacBook Pro	\$315		
Tablet	\$185		

Monitor Accessories Monitors do not include dual pole stands.	Price	Qty.	Total
Dual Pole Stand with Laptop Tray (Only available with rented monitors)	\$95		

Internet SUBTOTAL	\$
26% Service Fee	\$
6.5% Tax on Service Fee Only	\$
INTERNET GRAND TOTAL	\$

Rental Equipment SUBTOTAL	\$
26% Service Fee	\$
SUBTOTAL	\$
6.5% Sales Tax (On Rental Equipment & Service Fee)	\$
RENTAL EQUIPMENT GRAND TOTAL	\$

Telecommunication SUBTOTAL	\$
26% Service Fee	\$
12.72% Communication Tax (TELECOMMUNICATION SUBTOTAL ONLY)	\$
6.5 % Sales Tax (SERVICE FEE ONLY)	\$
TELECOMMUNICATION GRAND TOTAL	\$

Telecommunication Services Additional Phone options and international calling available. Please call for assistance.				
Cisco Digital Phones Installation fee of \$150 included in first day pricing.	Qty.	Single Day Rate	Add'l Days	Total
House Phone		\$180	\$30	
DID or Polycom Local/ 800		\$250	\$100	
DID or Polycom Local/ 800/ Long Distance		\$300	\$150	
ATA (Analog Phone Adapter)		\$250	\$100	

Network Configuration	Pre-Order Rate	Rack Rate	Qty.	Total
Static IP (One Time Fee)	\$150/each			
Network Extension / Drop	\$250	\$300		
Private VLAN	\$1,200	\$1,450		
Public VLAN	\$1,800	\$2,160		
Custom SSID	\$1,200	\$1,500		

Technology Accessories for Purchase	Price	Qty.	Total
5ghz Wireless Dongle	\$40		
USB to Ethernet Dongle	\$40		
HDMI Cable (25ft)	\$40		
VGA Cable (25ft)	\$40		

Ask us about our sponsorship opportunities!

Please Note the Following:

- * Internet and Rental Equipment prices are for the length of the show (Up to five days).
- * Additional \$150 fee for all orders placed on site, service charge and applicable taxes will be applied.
- * Millennium does not supply power. For power needs, please contact the exhibition company.
- * Orders cancelled with less than 72 hours' notice will incur a 50% cancellation fee. Orders cancelled on site will incur a 100% cancellation fee.
- * Dedicated bandwidth recommended for VOIP, video streaming or video conferencing.
- * Any unauthorized equipment will be disconnected.
- * Support will only be provided to MTG equipment.

Please note that your order is not complete until payment has been received.

Billing Information
Please Type or Print Clearly and Provide Business Card

Name of Event **Booth #**

Card Holder's Name **Phone #**

Company Name

Billing Address of Credit Card **City** **State** **Zip Code**

Email Address

Once the form is completed and submitted, a Millennium Technology Sales Managers will input your information. Invoice(s) will be sent to the email address listed above for your credit card payment to be submitted.

- * Due to PCI compliance, we can no longer accept any CC authorization forms. **Please do not include your CC numbers on this form.**
- * Please provide all information requested. Incomplete forms will delay processing.
- * Make sure to write the billing address of the credit card that will be used for payment.
- * Full payment is required prior to services being rendered.
- * Millennium Technology Group (MTG) accepts Visa, MasterCard, American Express, and Discover.

I agree in placing this order and I have accepted Millennium Technology Group's Rental Agreement Terms and Conditions, including Millennium Technology Group's payment policy.

X *Date*
Cardholder's Signature

TECHNOLOGY TERMS AND CONDITIONS LIMITATION OF LIABILITY

EXCEPT FOR CLAIMS FOR PHYSICAL INJURY TO PERSONS, MILLENNIUM TECHNOLOGY GROUP (MTG) AND ITS SUPPLIERS OR SUBCONTRACTORS WILL NOT BE LIABLE FOR ANY SPECIAL, OR CONSEQUENTIAL DAMAGES OR FOR LOSS, DAMAGE OR EXPENSE DIRECTLY OR INDIRECTLY ARISING FROM CUSTOMER'S USE OR INABILITY TO USE THE SYSTEM EITHER SEPARATELY OR IN COMBINATION WITH OTHER EQUIPMENT OR SOFTWARE OR FOR COMMERCIAL LOSS OF ANY KIND (INCLUDING LOSS OF BUSINESS PROFITS) BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT OR ANY OTHER LEGAL THEORY WHETHER OR NOT MTG OR ITS SUPPLIERS OR ITS SUBCONTRACTORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE OR LOSS. IN NO EVENT SHALL LIABILITY EXCEED A REFUND OF AMOUNTS ACTUALLY PAID TO MTG BY COMPANY FOR THEIR NETWORK ATTACHMENT. SERVICES ARE PROVIDED BY MTG ON AN 'AS IS' AND 'AS AVAILABLE' BASIS. MTG MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE OPERATION OF MTG SERVICE OR THE INFORMATION, CONTENT, MATERIALS, OR PRODUCTS INCLUDED IN MTG SERVICE.

NO WARRANTIES ARE MADE OTHER THAN PROVIDING YOU WITH OUR EQUIPMENT IN GOOD WORKING ORDER. YOU ACKNOWLEDGE THAT BOTH THE EQUIPMENT AND THE MANUFACTURERS OF SAID EQUIPMENT ARE ACCEPTABLE TO YOU. YOU FURTHER ACKNOWLEDGE THAT WE HAVE NOT MADE AND DO NOT MAKE ANY WARRANTY EITHER EXPRESSED OR IMPLIED INCLUDING BUT NOT LIMITED TO: A) THE FITNESS OR DESIGN OF THE EQUIPMENT; B) THE MERCHANTABILITY OF THE EQUIPMENT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE; C) ANY PATENT, COPYRIGHTS OR TRADE SECRET INFRINGEMENTS AND D) THE COMPLIANCE OF THE EQUIPMENT WITH ANY REQUIREMENTS OF LAW, RULES, SPECIFICATIONS OR CONTRACT.

- 1. CONDITION FOR PROCESSING SERVICE CONTRACT/ON-TIME INSTALLATION:** (a) Payment for service must accompany contract. (b) Incomplete contract forms will delay processing, please provide all information requested. (c) Booth number(s) must be identified on face of form. (d) Complete Floor Plan itemizing location of connections in booth must be designated on form or customer provided diagram(s) 3 days before move-in date (g) Orders /changes received on day of show move-in will be worked after other orders are complete.
- 2. TERM:** The rental shall commence on the day the equipment/services are delivered to you and shall continue until the equipment/services are returned, complete and in good working order.
- 3. TITLE:** Only MTG personnel are authorized to modify system wiring or cabling. Material and equipment furnished by MTG for this service order shall remain the property of MTG. You acknowledge that the equipment/services rented by you belongs to us and that you cannot sell, pledge, mortgage or otherwise dispose of the equipment.
- 4. LOCATION:** The equipment shall be kept at the location you have provided us and may not be moved or relocated without our prior written permission. In the event of loss, you agree to promptly reimburse us for the replacement cost of such equipment and claims for all losses and injuries caused by such equipment.
- 5. MODIFICATION AND ADDITIONAL WORK:** If, at the request of or with prior consent from the Customer, MTG has performed work or rendered other performances which goes beyond the substance or scope of the agreed services, the Customer shall pay for that work or performance according to our usual rates. Expanding or modifying a system analysis, a design or specifications shall also constitute additional work.
- 6. REPAIRS:** During the term of rental, we are responsible for the maintenance of our equipment resulting from every day wear and tear. If the equipment malfunctions, you must notify us immediately and we will, at our discretion, repair or replace the defective equipment in a timely manner. If the equipment is damaged in any manner you will be responsible for all costs, including but not limited to service fees, repair fees, or full replacement costs.
- 7. CREDIT APPROVAL:** We are not obliged to deliver the equipment unless and until your credit is approved by us.
- 8. LATE CHARGES:** If any payments have not been made by the conclusion of the event, we may impose a late charge of 1.5% per month.
- 9. PAYMENT:** Payment & Order forms must be received no later than 14 days prior to the first day of the event to avoid Pre-Order Penalty Fee of \$100. If ordering on site or after event move-in has started there is a \$150 On Site Order Fee that will be applied. Pricing listed on this contract does not include Federal, State, Local or other Taxes. Taxes/Tax surcharges will be included in your final bill. Checks must be received a minimum of ten days prior to the first day of service. **The Customer shall pay invoices in accordance with the payment conditions stated on the invoice. The Customer shall not be entitled to set off or to suspend a payment.**
- 10. INTERNET SECURITY DISCLAIMER:** MTG does not provide security, such as but not limited to firewalls etc. for any data connection(s) we provide. It is the sole responsibility of the exhibitor or customer to provide any necessary security. With execution of this document the Customer is agreeing to the Terms and Conditions of this document and will hold MTG; its agents and contracts harmless for any and all liabilities arising from the use of non-secured data circuits.
- 11. SHARED INTERNET SERVICES SPECIFIC:** Proxy Servers are not allowed with any of MTG's shared Internet/Network Services. This includes, but is not limited to, Premium Internet & Basic Internet. MTG can engineer a custom dedicated network(s) to accommodate such special requests.
- 12. ORDER FORM:** Rates listed include a single IP address with standard installation to the booth in the most convenient manner. To connect additional devices to the bandwidth product a MTG assigned IP address or additional device charge must be purchased.
- 13. INTERNET PERFORMANCE DISCLAIMER:** MTG does not guarantee the performance, routing, or throughput, either expressed or implied, of any data connectivity with regards to the Internet and/or Internet backbones beyond any facility we service.
- 14. GENERAL PROVISIONS:** a) The laws of the State of Florida shall govern this Agreement between you and MTG. b) Although you do not have the right to assign this Agreement, we do. If we exercise this right, we may direct you to make all future payments to another party at their address. c) You hereby waive trial by jury in any action or proceeding pertaining to this Rental Agreement. d) Paragraph headings are for convenience only.
- 15. PUBLICITY:** Notwithstanding anything to the contrary in the Agreement or applicable Statements of Work, MTG shall be permitted to disclose in summary form the nature of work performed for clients under the applicable Statement of Work; however, MTG shall not disclose the proprietary business processes of Client or otherwise result in any breach of any other term of this Agreement.
- 16. WIRELESS SPECIFIC:** The use of any wireless device that interferes with the facility wireless data frequency is prohibited.
- 17. RENEWALS AND RATE CHANGES:** The rental will automatically be renewed for successive rental periods following the initial rental term.
- 18. PERFORMANCE:** MTG shall, to the best of its ability, do its utmost to perform the services with due care and, where appropriate, in accordance with the agreements and procedures recorded in writing with the customer. All of MTG's services shall be performed on the basis of a best efforts obligation, unless and insofar as the MTG has expressly promised a result in the written Agreement and the result concerned has also been described with sufficient definiteness. Any agreements concerning a service level must always be expressly agreed in writing.

19. **USAGE:** You may use our equipment, but you may not abuse it. In particular, you must provide a suitable location, including appropriate electrical power, for our equipment and comply with the manufacturer's operating instructions. If any software is supplied with the property, you agree to be bound by all applicable licenses and copyright laws and, with regard to Microsoft products, you further acknowledge that use of the Microsoft software accompanying our equipment is governed by Microsoft's End User License Agreement attached hereto.

20. **VIRUS PROTECTION REQUIREMENT – WARNING –** MTG requires that all devices directly or indirectly accessing MTG's Network have the latest virus scan software, windows security updates, system patches, and any other technological precautions necessary to protect yourself and others from viruses, malicious programs and other disruptive applications. Any device, which adversely impacts MTG's Network, will be disconnected from the network with or without prior notice at MTG's discretion. The device(s) in question will remain disconnected from the network until all issues are adequately resolved. Additional charges may apply for trouble diagnosis and/or problem resolution.

21. **CUSTOMER EQUIPMENT:** Customers wishing to place their equipment within the IDFs must obtain authorization to do so through MTG. MTG nor Rosen Hotel & Resorts will be held responsible for the loss or damage of customer provided equipment. This includes but not limited to damage due to power, liquids, leaks, or other naturally occurring events. Plugging in to any outlet or circuit currently utilized by MTG equipment or Rackspace is strictly prohibited. Power must be ordered from the hotel's convention power provider. All access to IDF's require a representative from MTG to be present at all times. No keys will be issued to a customer or group and the door must remain securely locked at all times. All patching and un-patching of ports and or fiber can only be performed by a MTG representative.

22. **USE OF NETWORK CONNECTIONS:** a) The network attachment to be provided by MTG may be used only by the employees of the company, its agents and consultants while performing service for the company and will not be resold or distributed to other companies. The services being provided by MTG will facilitate communications between the Company's authorized users and the entities reachable through the national Internet. Users of MTG services shall use reasonable efforts to promote efficient use of the networks to minimize, and avoid if possible, unnecessary network traffic and interference with the work of other users of the interconnected networks. b) Users of MTG services shall not disrupt any of the MTG or other associated networks in part or as a whole. MTG services shall not be used to transmit any communication where the meaning of the message, or it's transmit distribution, would violate any applicable law or regulation or would likely be highly offensive to the recipient or recipients thereof. c) All devices for which MTG directly or indirectly provides Internet/Network connectivity must pay a connection charge or purchase a MTG assigned IP address. d) The choice of Internet Service Provider (ISP) is at the sole discretion of MTG e) MTG is the exclusive provider of all wired and wireless data services. f) Wired/Wireless Devices not authorized by MTG are strictly prohibited. Anyone wishing to showcase wireless products must contact MTG three weeks in advance of their show to investigate the potential of MTG engineering a customized cohesive network operating without interference g) Rates listed include a single IP address via DHCP, bringing the service to the booth in the most convenient manner and does not include computer equipment, NIC card, TCP/IP software or power to the booth.

23. **CANCELLATIONS & ADJUSTMENTS:** No adjustments to invoices will be made after the close of the Event. Claims will not be considered unless filed in writing by Exhibitor/Client prior to close of Show/Event. All orders cancelled within 72 hours of the first day to the Event whether it be by the Exhibitor, due to the cancellation of an Event or their non-participation, will be charged a cancellation fees equal to 50% - 100% of the total order, based on the status of move-in, work performed and/or MTG set-up costs or expenses. Some broadband services and special circuits cannot be cancelled once ordered and will incur full charges listed /quoted. Credit will not be given for service installed and not used.

24. **INDEMNIFICATION:** a. You shall defend, indemnify and hold MTG harmless against all costs and expenses, including reasonable attorney's fees, associated with the defense or settlement of any claim that: i. MTG's use, access or modifications of any software that you have requested that we use, access or modify as part of the Services infringes any patent, copyright, trademark, trade secret or other intellectual property right, or ii. Your use of any Services in violation of any requirements or representations in this agreement violates any law or infringes any patent, copyright, trademark, trade secret or other intellectual property right.b. You further shall pay any judgments or settlements based on any such claims.

25. **ENTIRE AGREEMENT:** These terms and conditions together with any documents expressly referred to in them, contain the entire agreement between us relating to the subject matter covered and supersede any previous agreements, arrangements, undertakings or proposals, written or verbal: between us in relation to such matters. No verbal explanation or verbal information given by any party shall alter the interpretation of these terms and conditions. In agreeing to these terms and conditions, you have not relied on any representation other than those expressly stated in these Terms and Conditions and you agree that you shall have no remedy in respect of any misrepresentation, which has not been made expressly in these Terms and Conditions.

26. **PERSONAL DATA PROTECTION** a. "Personal Data" means any information regarding any identified or identifiable person associated with the meeting, that may be provided or discovered during the course of performing under the meeting Agreement. Hotel may process and use the Personal Data only to the extent necessary to perform its obligations under the meeting Agreement. Hotel may disclose the Personal Data only to Hotel's agents, employees and subcontractors as necessary to perform the Hotel's obligations under the meeting Agreement, who have received training on the handling of Personal Data from Hotel, and who are bound by confidentiality obligations. Hotel may disclose Personal Data as required to fulfill regulatory or legal requirements within the travel industry. Hotel may not sell, rent or lease Personal Data to any other party. Hotel may not use any Personal Data to send direct marketing materials to Client, its members or employees, unless they have provided their explicit written consent or have otherwise provided personal data for such purpose, i.e. have opted in to receive such materials from Hotel.b. Hotel will use the same reasonable degree of care to prevent the unauthorized use, dissemination or publication of the Personal Data, as it uses to protect its own information of similar nature, and will implement any technical and organizational measures to protect personal data which are required by the applicable law. Hotel will adhere to all applicable export, personal data protection and security laws, regulations and rules when collecting, using, storing, transferring and otherwise processing Personal Data. Hotel agrees to notify Client if it becomes aware of any actual, suspected or alleged unauthorized use of, disclosure of, or access to Personal Data by itself or others that also creates a notification obligation to affected individuals under state or federal law. In the event of such a security incident, Hotel will cooperate with Client in accordance with the applicable laws, including: conducting the investigation; cooperating with authorities; and notifying affected persons, credit bureaus, other persons or entities deemed appropriate by the Client.